

GLENN D. BONNER

11778 Weybrook Park - Las Vegas, NV 89141 - (702) 308-1269 - glenn@thebonners.net

CHIEF INFORMATION OFFICER

EXECUTIVE PROFILE

Information Technology – Mergers & Acquisitions – Consolidation

Executive technology leader with a distinguished history of supporting high growth while reducing cost and improving quality in \$7-billion enterprises. Proven ability in designing and supporting 24 X 7, high-volume, mission critical business operations. Strong team builder who encourages employee motivation through delegation, empowerment and technical excellence.

- Organization/Team Development
- Software Engineering
- Large Project Management
- Global Product Management
- Enterprise Hospitality and Gaming
- Global e-Business Operations
- Acquisition and Consolidation
- Manufacturing/Engineering

Technology visionary with a unique ability to simplify architectures, solutions and costs. Ability to communicate and gain consensus on complex topics with executives, business sponsors and end users.

PROFESSIONAL EXPERIENCE

MGM MIRAGE, Las Vegas, NV

Jan 1997 – Jan 2008

The leading destination-resort company, operating 24 resorts in Nevada, Mississippi and Michigan including: MGM Grand, Bellagio, Mandalay Bay, The Mirage, Luxor, New York New York, Treasure Island and Beau Rivage.

Senior Vice President - Chief Information Officer

Reporting to the President, responsibilities include: management of personnel supporting 70,000 employees, 14 data centers, 30,000 network nodes, \$100M 2006 budget, staffing and planning.

- Successfully centralized and consolidated IT resources to support the \$8B merger of MGM MIRAGE and Mandalay Resort Group.
- Implemented team-based project management methodology, centralized systems management and help desk to reduce cost and improve quality.
- Reduced expenses by 25% by consolidating IT resources to support the merger of MGM Grand, Inc. and Mirage Resorts, Inc.
- Deployed data warehousing and CRM using Microsoft SQL Server and E.Piphany.
- Architected and remotely managed European online Gaming business operation.

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Microsoft Corporation, Redmond, WA

1994 - Jan 1997

The premier supplier of desktop and BackOffice client-server software systems for industry, government and home.

Managing Consultant, *Microsoft Consulting Services*

Reporting into the Regional Vice President, responsibilities include technical consulting, new business development, staffing and planning.

- Lead Consultant for Promus Corporation (Hilton), producing a \$12+ million Property Management System using Windows, NT Server, SQL Server, Visual Basic and C++.
- Technical/Business lead for Microsoft's Hospitality Industry marketing focus.
- Business development at Harrah's Entertainment, FedEx, International Paper and First Tennessee Bank.

Intergraph Corporation, Huntsville, AL

1981 - 1994

The leading worldwide supplier of engineering graphics (CAD/CAM) systems for industry, government and scientific users.

Executive Manager, *Consulting Services*

1990 - 1994

Reporting to the Executive Vice President of Software Systems, responsibilities included planning, staffing, marketing and implementation of integration business services.

- Directed a team of consulting professionals providing business process reengineering and systems integration for the commercial and DOD industry.
- Increased consulting services revenue from \$300,000 in 1991 to over \$9M in 1993.
- Designed and implemented the Intergraph Internet-Based Order Desk that improved delivery times and reduced the cost of booking small orders.

Executive Manager, *Computer Integrated Manufacturing Applications* **1981 - 1990**

Reporting to the Vice President of Design, Engineering and Manufacturing.

Responsibilities included planning, developing, marketing and supporting CAD/CAM applications software.

- Directed eight departments with graduate, postgraduate and Ph.D. professionals.
- Developed, planned and marketed CAD/CAM applications software on VMS, UNIX and Windows resulting in an 18% product market share worldwide.

ADDITIONAL EXPERIENCE

Senior Manufacturing Engineer

Xerox Corporation, Rochester, NY

Manufacturing Engineer

Teledyne Corporation, Mobile, AL

EDUCATION

Auburn University, B.S. Industrial Management

Auburn, AL

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AFFILIATIONS

- **Chairman** – University of Nevada, Las Vegas - Department of Management Information Systems - Executive Advisory Board
- **Board Member** – Auburn University, College of Business Advisory Board
- **Board Member** – Hotel Technology Next Generation

TECHNICAL

- **Microsoft Certified Solutions Developer** fluent in Visual Basic & C++, SQL Server, MSMQ, HTML/XML, Active Server Pages, BizTalk and .NET.
- **Microsoft Certified Professional** with proficiency on a variety of Desktop applications, including Microsoft Access, Project, Word, EXCEL and PowerPoint.
- Experience on a variety of client-server operating systems and environments including: Windows NT, Sun/Solaris, Stratus, IBM AIX, iSeries and Tandem NSK.
- Unsurpassed experience in directing software design and development using Object-Oriented and Capability Maturity Model development concepts.
- Data/Voice communications design and implementation including: TCP/IP, ATM, Frame, DWDM, Fibre Channel, DSL, WI-FI and VSAT transports.

SKILLS

- Dynamic speaker with excellent presentation skills.
- Certified Trainer Certificates - Microsoft Solutions Development Discipline and Targeted Selection employment interviewing.
- Numerous business techniques including, Total Quality Management, Positional Selling and Effective Negotiating.

RECENT HONORS

- **2005 Information Week 500** – Given to the top 500 IS organizations worldwide.
- **2003 Computerworld Honors** – Recognition for industry leading implementation of the MGM MIRAGE 'Players Club' Wall of Information.
- **2001 Help Desk Institute** – Certification of the MGM MIRAGE Computer Help Desk.
- **1999 CIO-100** - Given to the top 100 CIO's by CIO Magazine exhibiting 'Leadership and Innovation for the Future of the Enterprise'.

RECENT PRESENTATIONS

- **2005 FSTEC Conference, Dallas, TX** – “Catering to the High-Roller”.
- **2004 Gaming Technology Summit, Las Vegas, NV** – ‘Information Archeology’.
- **2003 Gartner CRM Conference, Los Angeles, CA** – “7-Steps to Successful CRM”.